

1.

Homeowners from across the UK visit our family of quoter sites, which can be seen at homeimprovementquotes.co.uk. They enter their details and give us permission to contact them to discuss getting home improvement quotes.



2.

As soon as the homeowner has submitted their enquiry, the details are passed on to our telesales team who confirm their contact details, ask further questions about their project and follow our strict qualification process.



3.

If the homeowner passes our qualification process their details will be passed to a maximum of 4 companies in their local area. We send the homeowner an email containing details about the companies who will be getting in touch.



4.

We recommend that companies contact the lead as soon as possible using the secure telephone and email systems we provide. Communications are securely recorded for quality and verification purposes. Secure email and telephone numbers expire after 6 months to ensure the security of the data.

